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iTouch Air 3 USER GUIDE:
Everything you need to know about the iTouch Air 3 Smartwatch.

What’s in the box?
Your iTouch Air 3 box includes:

• iTouch Air 3 Smartwatch (Color and material vary)
• Magnetic Charging Cable

The interchangeable straps on the iTouch Air 3 come in a variety of colors and materials, sold separately.

Setting up your iTouch Air 3 Smartwatch

Charge Your Smartwatch
A fully charged iTouch Air 3 has an extended battery life of up to 30 days (standby time). Battery life and charge cycles vary based on usage, screen display brightness and etc.

1. Plug the charging cable into the USB port on your computer or a UL-certified USB wall charger. We recommend using the USB port on your computer.
2. Set your watch on the charging base. The pins on the charging base must lock securely with the smartwatch. A battery icon appears on the screen to indicate your smartwatch is charging.

Note: Take off the plastic protector film from the case-back of your smartwatch before charging. Charging fully takes about 1-2 full hours.
Set Up with Your Smartphone

The free iTOUCH Wearables app is compatible with most iPhones and Android Phones. A smartphone is required for call, text, and smartphone app notifications.

To get started:

1. Find the iTOUCH Wearables app in one of the locations below, depending on your smart device
   - Apple App Store for iPhones
   - Google Play Store for Android Phones

2. Download and install the iTOUCH Wearables App

   YOUR iTouch Air 3 Smartwatch WILL ONLY WORK WITH THE iTOUCH Wearables APP SHOWN ABOVE.

   This watch only functions with this app and there will be connectivity issues if the incorrect app is used. For more information and links to the apps, go to: www.iTouchwearables.com.

The app will ask for permissions once installed. We highly encourage the user to allow all notifications & pairing access to their smartphones for complete functionality. For Android users, you will also have to allow the iTOUCH Wearables app to access notifications in your phone’s native settings.

3. Once the app is installed, open it to create a profile. For accurate results, please enter correct information here. Then, tap the ‘X’ button at the top of the screen to begin setting up your iTouch Air 3 Smartwatch. (We highly encourage the user to allow all notifications & pairing access to their smartphones.)

4. To connect & sync your smartwatch to your device, tap ADD from the Home page to search for your iTouch Air 3 Smartwatch.

   You can also connect & sync your smartwatch from the device page in your app. Tap the “Device” icon from the navigation bar, then, tap ADD A DEVICE.

Search and select iTouch Air 3 to pair: From the clock face on your smartwatch, tap and hold the screen for 3 seconds to display the MAC ADDRESS of your iTouch Air 3. When pairing your smartwatch with the app, make sure that the MAC ADDRESS displayed on your smartwatch matches the MAC ADDRESS of the iTouch Air 3 on your app.

Once your iTouch Air 3 Smartwatch is connected, it will say Connected on the top of the device page and display the current battery life of your smartwatch. To ensure complete connectivity, tap and hold the clock face of your smartwatch. You will see a Bluetooth icon on the bottom right-hand side of your iTouch Air 3 Smartwatch when it is paired with your smartphone. You can view the battery life of your smartwatch on this screen as well.

Please read through the guide to learn more about your new smartwatch and then explore the iTOUCH Wearables app.
Basics
Learn how to best navigate your iTouch Air 3 Smartwatch.

Power On/Off Your Smartwatch: From your smartwatch, navigate to the Power icon and tap on it to reveal the power menu. Simply tap Power Off option and the device will shut off. (You can also quickly access this screen by using the quick toggle/notification panel found on your device and tapping on the power icon found there – More on this in Navigation Tips)

To turn your device back on, tap and hold the screen of your smartwatch for 3-5 seconds.

Motion Gesture: Allows you to rotate your wrist to turn on your watch screen. Tap “Device” icon and go to Additional Features to enable the Activate Display After Wrist Rotation function. By clicking on Active Time, you can control the time in which this feature is active throughout the day. If you want this feature to always be on, set the time constraints to be 12:00AM to 12:00AM. Using this feature will consume more battery.

Brightness: Control the Brightness on your Smartwatch. From the Settings menu on your iTouch Air 3, tap the brightness icon. Then tap again to begin adjusting the brightness by tapping your finger on the screen. Once you have set the brightness the way you like, tap the back button on the top left hand corner to exit and save your changes.

You can also access the brightness section on your watch by utilizing the quick toggles/notification panel found on your device by tapping on the sun icon found there.

Navigation Tips for your iTouch Air 3:

- Your iTouch Air 3 is full touch, so you can swipe left and right and tap on icons on the screen to interact with them.

- Your iTouch Air 3 Smartwatch has a quick toggle/notification panel, to access it, on the main clock face, swipe down from the top of the screen.

If a feature is colored white that means it’s active/available right now. If an icon is black, it means it isn’t active at the moment. You can tap the toggles you want to interact with (Some toggles are just for display and don’t do anything when tapped on). To hide this panel, simply swipe up on the screen or tap on the small up pointing arrow found on the middle-top of the screen.

- Swiping up from the bottom of the main clock face screen will allow you to access your messages/notifications quickly.

- A small back button has been added to nearly every screen on your iTouch Air 3, you can use this button to go back/exit any section you’re in. This button is usually found on the top left hand corner of the screen. You can only exit apps you enter by tapping this back button.

- Swiping right on the main clock face reveals your Activity screens and is used a a quick short cut to access this information.

- Swiping left on the main clock face reveals your menu area where you can view the apps/functions of the device. You can tap on any of them to open and interact with them.
Basics

Changing Watch Faces
Personalize your watch with our built-in watch faces, or explore other watch face designs to showcase your favorite iTouch Air 3 time-keeping features. The iTOUCH Wearables app comes with three interchangeable watch faces: Modern, Analog, and Custom.

Change your watch face from the iTOUCH Wearables app:
1. With your smartwatch nearby, tap the device icon from the navigation bar in the app.
2. Tap Watch Faces to navigate to a selection of watch faces.
3. Browse the available styles and select your preferred watch face. Once selected, your smartwatch will automatically update it.

Setting a Custom Watch Face: Create your own watch face! You can add your own image, format text, and put your favorite features on display. From the Watch Faces page, tap Edit on the Custom watch face panel to begin editing. Hit Save to apply.

View More Styles: To view and download more watch face designs, click on Explore Other Clock Faces at the bottom of the Watch Faces page. Choose your style, and then hit Download to apply the watch face to your device.

Change your watch face from the iTouch Air 3 Smartwatch:
1. Navigate to watch faces section from the Settings menu on your iTouch Air 3 and tap on it. (You can also click the watch faces icon on the Notification/Quick Toggles panel to begin choosing clock faces)
2. Choose from three styles: Modern, Analog, and Custom. Swipe left or right to see the clock faces on your device to see which one fits your style better. Tap on your desired watch face to select it and your done!

Apps and Features

Timekeeping
Alarms vibrate to alert you at a time you have set. Set up to three alarms to occur once or on multiple days of the week via the iTOUCH Wearables app. Tap the device icon and go to Alarms to begin setting alarms. To change the time format on your smartwatch, tap on the device icon on your app and go to Additional Features. Tap Time Formats to select between 12 and 24 hour format.

Once you have set the alarms you want in app, you can toggle them on and off via your watch. To do this, navigate to the Clock application on your watch. Tap Alarms to see your current alarms and tap on the toggle slider in this section to turn the selected alarm off/on.

You can time events with the stopwatch found in the Clock app on your iTouch Air 3 device too. Tap the Stopwatch found in the Clock app and then tap the play button to begin. Tap the pause button to pause the stop watch and the lap button to better time yourself. While the stopwatch is paused, you will see a red Stop button, tapping on this button will completely stop the stopwatch. To exit the stopwatch function, simply tap the back button found on the tap left hand corner of the device.
Apps and Features

Timekeeping
You can also time events with the countdown timer found in the Clock app on your iTouch Air 3 device. Tap the Countdown timer found in the Clock app. Swipe up and down to see the different countdown times you can choose from. Tap on your desired time frame and then you will be taken to the countdown timer screen, tap the green play button to begin.

Unlike the stopwatch function, this feature works whether you’re in the countdown function or not. So you can enjoy your iTouch Air 3 Smartwatch normally while this feature is still working. Once the countdown timer is complete, you will get a notification reminder of this on your watch and the watch will begin to vibrate (similar to if you received an alarm on your device). Tap ‘Stop’ on this notification on your watch to close it.

Notifications & Messaging
iTouch Air 3 can display call, text, social media, and app notifications from your smartphone to keep you informed. The smartwatch and phone device must be within Bluetooth range of each other to receive such notifications.

Set Up Notifications: Check that the Bluetooth on your phone is on and that your phone can receive notifications (often under Settings > Notifications). Then set up notifications:

1. From the iTOUCH Wearables app navigation bar, tap then, go to Notifications.
2. From Notifications, you may select the notifications you wish to receive on your smartwatch.

Note: Notification permissions differ between iOS and Android users. Go to Set up with your smartphone in the manual for more information.

Viewing Incoming Notifications: When your iTouch Air 3 and smartphone are within range, notifications cause the smartwatch to vibrate. If you don’t read the notification when it arrives, you can check it later by navigating to Messages on your smartwatch.

To view unopened messages and notifications on your iTouch Air 3, swipe to the Messages screen and tap to open. Select any notification you see and then swipe from right to left on your watch to read through the notification. Tap the back button to return to the main messaging screen that shows your 3 most recent notifications.

Shortcut: Swipe up from the bottom of the screen on the main clock face screen to view notifications.

Manage Notifications: iTouch Air 3 stores up to 3 notifications, after which the oldest are replaced as you receive new ones.

Turn off Notifications: Turn off all or certain notifications with the iTOUCH Wearables app from Notifications in the device settings. You can mute all notifications by turning on Do Not Disturb mode. Learn more about the Do Not Disturb function in the Additional Features section of the manual.

*Note for Android Users* The ‘Other’ function was created to help provide support for notifications you want to receive on your watch that support hasn’t been built for directly. However, we strongly recommend that Android users keep this setting off. Android devices display nearly everything in their notification section (screen shots, percentage of charge, when a song is changed or etc). Due to this, while other is on, you will get notifications about these aspects as well.
**Activity & Sleep**

iTouch Air 3 continuously tracks a variety of stats whenever you wear it. The information is then transferred to the iTOUCH Wearables app every time you sync your smartwatch. We recommend syncing your smartwatch to the app at least once a day.

**See your stats:** Core stats: steps taken, calories burned, distance covered, and active minutes. Find your complete history and other information automatically detected by your smartwatch, such as sleep data, in the iTOUCH Wearables app.

**Track a daily step goal:** iTouch Air 3 tracks your progress towards a daily step goal. When you reach your goal, the smartwatch vibrates and shows a celebratory animation.

Set a goal to help you get started on your health & fitness journey. To begin, your recommended goal is set to take 8,000 steps per day. You can choose to change your target goal via the iTOUCH Wearables app under the page. Tap Step Goal to begin setting.

On your watch, you can navigate to the ‘Activity’ app to view your current steps, active minutes, miles, calories burned and etc. You can also view a graph in this section showing your average activity for the day including your highest step count for the day and the lowest (based on hours you’re active).

*You can also navigate to the Activity page quickly by swiping right on the main clock face page.

Your iTouch Air 3 Smartwatch also calculates your active time while using the device. Active time is defined by any activity that records steps and utilizes the pedometer in some way. To see your active time on your watch, on the main clock face screen, swipe right. This will show your activity metrics such as total steps, calories, miles and etc.

If you swipe to the last page, it will show you your active time for the last three days (if you have data from the past three days, otherwise, it will show only the days you have data for thus far).

To view active minute data and more information in app, tap on the ‘Steps’ section of the dashboard on the main home page of the iTouch Wearables app.

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**Sedentary Reminder:** Turn on reminders to move in the app to set a sedentary reminder alert. The sedentary reminder can be enabled in Additional Features. This feature is active during the hours of 10:00 AM - 6:00 PM.

**Sleep Monitor:** Track Your Sleep: Your iTouch Air 3 will automatically track your time asleep and sleep stages (restful sleep, light sleep and time spent awake). To see your sleep quality score and stats, sync your smartwatch when you wake up and check the app.

Learn about your sleep habits iTouch Air 3 tracks several sleep metrics including the amount of sleep you get and provides you with an overall sleep score number for that night. It will track your wake time and your light sleep time, along with deep sleep.
Apps and Features

**Relaxation Mode:** Your iTouch Air 3 allows you to take the edge off on those stressful days by incorporating Relaxation mode into your smartwatch. In this mode, your smartwatch helps you distress by assisting you in performing deep breathing exercises.

To begin, navigate to the ‘Relax’ icon on your smartwatch and tap on it. Once in relaxation mode, you will see your current heart rate and a play button. Tap on the play button to begin. Once started, the watch will explain when to take a ‘Deep Breath’ and when to exhale. The watch will vibrate when you need to exhale/inhale as well to allow you to perform this mode with your eyes closed. The watch will do this several times before the session ends. To begin again, you will just need to hit the play button in this mode.

**Power Saving Mode:** Battery life matters to everyone and getting the most out of your watch is important. This is why your iTouch Air 3 smartwatch is equipped with a **Power Saving Mode**. To turn this feature on, navigate to the settings option on your device and tap on it. Then tap on **Power Saving**. From here, you can toggle this feature on and off.

When active, your watch vibrations will be disabled and your brightness will be reduced to the lowest setting. Turning this feature off will return you to your original brightness and vibration settings. You can quickly toggle this feature on/off as well by swiping down from your main clock face to reveal the quick toggles/notification panel and tapping on the battery icon with a thunderbolt in it.

*When your watch reaches 25% battery life, your watch will automatically pull up this screen and allow you to turn this function on.*

**24 Hour Continuous Heart Rate Detection:** Once you put your iTouch Air 3 device on, after one minute, the device will begin detecting your heart rate automatically. Your heart rate will be monitored 24/7 as it’s being worn and will be able to be seen at any time right from your wrist.

Tap ‘Tap to Record’ to record the heart rate you’re currently observing on your watch. The watch will vibrate once done and show a message stating ‘Recording Complete’. It will then take you to the second screen within the heart rate application on your watch. This screen shows your three most recently recorded heart rate values and when they were taken.

The last screen in the heart rate app on your watch shows a graph of your average heart rate and will show your highest recorded heart rate value and your lowest recorded value.

Within the iTouch Wearables app, on the home page (dashboard), you will see a section for the 24/7 heart rate. Clicking on this will reveal your current average heart rate, highest and lowest heart rate records, last 7 day trends for your heart rate and more (Make sure your smartwatch is connected to your device to view this data). **While your watch monitors your Heart Rate every second, the app will show you an average heart rate record based on heart rate readings it takes from the watch every 30 minutes as you wear the watch.**

You can learn more about heart rate data analysis and what your movement state can tell you about your fitness intensity as well in the iTouch Wearables app. This data will automatically sync with your app when your iTouch Air 3 is within Bluetooth range of your smartphone.
Apps and Features

**Elevated Heart Rate:** The iTouch Air 3 supports the ‘Elevated Heart Rate’ feature which can be found and toggled on/off in the Additional Features section within the iTouch Wearables App. When active, you can choose a heart rate value you want to be reminded of. When the watch detects that you have reached this HR value, it will show you a notification on your watch stating that your HR value has been detected to be ‘Elevated’ based on the heart rate value limit you put in the app.

*Elevated Heart Rate, when active, will check your heart rate every minute, so there may be times if your selected heart rate value is 100, that you may not be reminded until your heart rate is at 103. This is due to the watch searching for the heart rate value every minute.**Using this feature will consume more battery.

**The heart rate monitor is not for medical use. If you’re having issues with your heart rate measurements, please consult a doctor immediately.**

**Blood Oxygen Monitor:** Measure your blood oxygen saturation (SpO2 %) with your iTouch Air 3 Smartwatch. Learn more about blood oxygen in the iTOUCH Wearables app.

To measure your blood oxygen saturation from your smartwatch, navigate to the Blood O2 icon and tap on it. Then Tap **Tap to Measure** to start measuring your blood oxygen. The watch will vibrate once it begins measuring. When finished, your watch will vibrate again and display your blood oxygen measurement.

To measure your blood oxygen saturation from the iTOUCH Wearables app, navigate to the Blood Oxygen page. Tap **Measure** to start measuring your blood oxygen. This data will automatically sync to your app when your iTouch Air 3 is within Bluetooth range of your smartphone. View and compare your recent blood oxygen measurements from the Blood Oxygen page, or click for individualized stats.

**The blood oxygen monitor is not for medical use. If you’re having issues with your blood oxygen levels, please consult a doctor immediately.**

**Fitness & Exercise (Multi-Sports/Workout Mode):** Your iTouch Air 3 Smartwatch is equipped with 4 sports modes and 4 workout modes. Each exercise tracks specific details such as steps, total time, average heart rate, calories and etc.

**Sports Modes Included:**

- Basketball
- Baseball
- Football
- Soccer

**Workout Modes Included:**

- Running
- Elliptical
- Cycling
- Hiking

Once you see a workout/sports mode you like, tap on it. Tap on the GREEN button to start that specific mode. Once the mode starts, you’ll have the ability to Pause it or Stop it completely.
Apps and Features

Fitness & Exercise (Multi-Sports/Workout Mode) Important Tips:

• In order for data to be saved, the workout/sport you do must be done actively for at least 3 minutes.

• Once you begin a sports mode/workout mode, the exercise on the watch may show two pages appear (you’ll notice this as two small dots will show at the middle-top of the screen), you can swipe left and right to see the data found on these pages.

• You can perform the sport or workout either near your smartphone or away/not connected to your smartphone. Once the device comes back into Bluetooth Range of your smartphone, it will automatically sync with the app and the mode will appear on your home/dashboard screen in app.

• Workout/sports modes should be done one at a time and after stopping one mode, ensure that the data is synced to the app first. Then start your second sports/workout mode. Doing multiple modes at once, without syncing to the app will cause data you have acquired to be lost.

• While your watch shows you some metrics for the mode you’re doing, once the app syncs with the watch, the app will provide you more information that isn’t available on your watch. We recommend that after you’ve completed your selected activity to sync your device with the app. Doing this often will make sure you’re viewing the most up-to-date data.

• If your activity time is too short, the watch will show you a message about this. Activities not performed for at least 3 minutes will not be saved to the app/watch.

Connected GPS

For complete workout stats, recap, route and pace information, make sure to use your smartphone’s connected GPS. Review your exercise history via the iTOUCH Wearables app. Note: The Connected GPS feature on the iTouch Air 3 works with the GPS sensors on your nearby smartphone.

To use Connected GPS from the Home page of the app, scroll down and hit Running Mode. A new screen will appear with a start button. Tap Start to begin tracking. Connected GPS mode will be enabled until you pause or completely stop it. This screen will showcase your steps, heart rate and calories burned. You will have an option to toggle between this screen and an actual live map of your route. Once completed, you can view your distance traveled.

Smartwatch Remote Features

Music Remote: To remotely control music from your smartwatch, navigate to the music feature on the iTouch Air 3. The music remote allows you to play/pause, skip forward, or skip to previous music from your music apps. Your iTouch Air 3 is compatible with various applications such as Apple Music, Spotify, and Pandora. However, it may not support other third party applications.

Camera Remote: To snap photos using your iTouch Air 3, navigate to the Camera Remote feature on your smartwatch (If you are using an iOS device, you will also need to open the native camera app on your smartphone). Tap the Camera Remote feature on your smartwatch, or turn on the activate display after wrist rotation feature in the app and rotate your wrist to snap a pic.
Additional Features

Navigate to the device page in your app. Tap on **Additional Features** to view more features for your smartwatch. Learn more below.

**WEATHER:** Once your smartwatch is fully paired to the app, the Weather feature will show on your iTouch Air 3. From the Weather feature on your smartwatch, you can tap the screen to view more weather data. Your smartwatch shows the weather forecast for 5 days and updates hourly. To change from Fahrenheit to Celsius, navigate to **Additional Features** on the iTOUCH Wearables app and go to the Weather section. From there you can input the city you would like to see the weather for.

The weather information is pulled from Yahoo Weather and is updated every two hours. If your device cannot update the weather during this timeframe, it will show no information. This normally will only happen if your phone and device aren’t connected. If you do run into this issue, connecting your device to your phone again will fix it.

*Note For Android Users* When you fully connect to this device, you may see the weather as incorrect or not matching what you see from the forecast you’re observing. This is due to Android now preventing some information to be sent from your phone to the actual watch. To fix this so the weather shows correctly, you simply need to navigate to the Additional Features page, go to the weather section and input your location manually there. Once done, your weather will ALWAYS update to the correct information (you only have to do this for the first time you connect your device to the app).

**FIND DEVICE:** Tap **Find Device** under Additional Features to vibrate your iTouch Air 3 Smartwatch when paired with the app.

**HYDRATION REMINDER:** Tap the toggle near **Enable Hydration Reminder** to activate this feature. Once active, you will receive reminders to stay hydrated during the day. In app, you can set your start and end times as well as how frequent you would like to be reminded.

**HYGIENE ASSISTANT:** Tap the toggle near **Enable Hygiene Assistant** to activate this feature. Once active, you will receive reminders to wash your hands during the day. In app, you can set your start and end times as well as how frequent you would like to be reminded.

**LANGUAGE:** Tap **Language** to change the language on your smartwatch. Choose from a variety of languages.

**DO NOT DISTURB:** Tap **Do Not Disturb** and set a time period to prevent your smartwatch from receiving all notifications (other than alarms). Once active, it takes 5 minutes to begin working.

**UNIT FORMAT:** Tap **Unit Format** to change the units of measurement reflected on your smartwatch and in your app. Choose between the metric and imperial systems of measurement.
UPDATE, RESTART, AND ERASE

Update Smartwatch Firmware: If there is a new firmware update available for your iTouch Air 3, you will receive a pop-up notification to download it within the iTOUCH Wearables app. If you do not receive said notification, tap the device icon from the navigation bar. Then go to Update Firmware where you will see a red dot on the Update Firmware tab, signifying that an update is available. Tap the Update button to begin updating your iTouch Air 3. Be sure that your smartwatch remains within Bluetooth range of your phone while updating. Once your update is completed, your watch will automatically reset.

Restart Your Smartwatch: If you can’t sync your iTOUCH Sport, or if you have trouble with connected GPS or tracking your stats, you can restart your tracker from your wrist. From your smartwatch, navigate to Power icon, then tap on it. This will reveal the power menu. Simply tap the ‘Restart’ option and your device will automatically restart.

Reset Your Smartwatch: If restarting the smartwatch doesn’t address the issue, tap Reset option found in the power menu to reset your iTouch Air 3 and clear all data on it.

WEAR AND CARE

All iTOUCH Wearable products are meant to be worn all day and night, so it’s important to follow a few simple guidelines as you wear and care for your device.

To keep your band clean and your skin happy, we recommend the following tips:

- Clean your band and wrist regularly - especially after intense workouts or sweating.
- Rinse the band with water or wipe it with a small amount of rubbing alcohol. Do NOT use hand soap, dish soap, hand sanitizer, cleaning wipes or household cleaners, which could get trapped beneath the band and irritate your skin.
- Always pat dry the band before putting it back on

Note: Although the iTouch Air 3 is waterproof, it is not good for your skin to wear a wet band for long periods of time.

Make sure to wear your band loosely enough that it can move back and forth on your wrist. Prolonged rubbing and pressure may irritate the skin, so give your wrists a break by removing the band for an hour or two after extended wear.

IMPORTANT TIPS:
If you have allergies, asthma, or eczema, you may be more likely to experience a skin irritation or allergy from a wearable device. If you start to experience skin irritation or redness on your wrist, remove your device. Contact a dermatologist if symptoms persist longer than 2-3 days of not using your wearable device.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. Caution: Any changes or modifications to this device not explicitly approved by the manufacturer could void your authority to operate this equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be located or operated in conjunction with any other antenna or transmitter.

**FCC ID: 2AS3PITAIR3**